

TRAINING YOUR PET TO BE A STAR

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## DOG TRAINING ENROLMENT FORM

Owner's Name		Dog's Name	
Address		Breed	
Suburb		Age or D.O.B.	
Post Code		Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female
Phone		Current Vaccination Certificate sighted *	staff initial
Email Address			

\* Please note that all dogs enrolling in training at *Super Mutts* need a current vaccination (minimum C3). Puppies need at least their first vaccination and need to wait 7 days after each vaccination before attending training again.  
**Please attach a copy of your dog's vaccination certificate**

<b>Please tick the class(es) enrolled in:</b>			
<input type="checkbox"/> Puppy Class – 4 week program			
<input type="checkbox"/> Other _____			
<b>First Class:</b>	Date: ____/____/____	<b>Fee Paid</b>	\$ _____

I/We understand that we are attending a training program as identified above at *Super Mutts* Ferntree Gully with the above named dog. The information presented in the classes by the trainer from *Southern Cross Animal Stars* is advice only and may not necessarily be appropriate for me/us and/or my/our dog.

I/We understand that my/our dog may not be fully trained at the end of the training program. It is up to me/us (the dog's owners) to continue my/our dog's training in order for it to learn. The trainer will endeavour to assist where necessary in order for me/us to work with my/our dog, but practicing at home is a large component of training my/our dog.

I/We understand that we are responsible for my/our own dog and are attending at my/our own risk.

I/We agree and understand that by signing this document I/we hereby release *Super Mutts* and *Southern Cross Animal Stars* and its servants and agents from all and any claims, demands or actions whatsoever in relation to or arising out of any injury, damage or consequential loss sustained by me/us or my/our dog/s including any injury, damage or consequential loss caused by *Super Mutts* and/or *Southern Cross Animal Stars*, its servants or agents and I/we agree to indemnify *Super Mutts* and/or *Southern Cross Animal Stars*, its servants or agents in respect of any claims, demands or actions made against them as a result of either me/us and/or my/our dog/s participation in any activity whatsoever with *Super Mutts* and/or *Southern Cross Animal Stars*.

I/We have read and understand the Terms and Conditions as outlined overleaf.

Owner's Name (please print)

\_\_\_\_\_

Owner's Signature

\_\_\_\_\_

Date

\_\_\_\_/\_\_\_\_/\_\_\_\_

Witness Name (please print)

\_\_\_\_\_

Witness Signature

\_\_\_\_\_

Date

\_\_\_\_/\_\_\_\_/\_\_\_\_

## TERMS AND CONDITIONS

### CANCELLATION POLICY

- Cancellations to your training program must be received in writing and addressed to the Head Trainer of *Southern Cross Animal Stars*.
- A full refund, less a \$10.00 administration fee, will be made on cancellations received more than 7 days prior to the first class.
- No refunds are given once the program has commenced.
- Please note that you are still responsible for payment if you do not cancel and do not attend the training program.
- *Super Mutts* and/or *Southern Cross Animal Stars* reserve the right to cancel any training program. If a training program is cancelled, we will make every effort to advise you.
- If *Super Mutts* and/or *Southern Cross Animal Stars* cancels a program we will refund the proportioned amount of the remaining program (e.g. if we cancel a program before it commences you will receive a refund of 100% of fees paid. If we cancel a program after week two of a 4 week program, you will receive a refund of 50% of fees paid).

### TRANSFERRING TO ANOTHER TRAINING TIME

- You may begin a training program with all good intentions only to find that something prevents you from making it at the scheduled time.
- You are welcome to switch to the next program (spaces permitting), but will be incurred a \$20.00 administration fee.
- When switching to another training time you will pick up where you left off, i.e. if you completed week one of your four week program, you would then go into week two of the next program. If you wish to commence at week one again, then \$30 per extra class will be due.

### TRANSFERRING TO ANOTHER DOG

- While the chances are highly unlikely of something unfortunate happening to your dog, if it does happen you may want to transfer the training program to another dog.
- Instead of cancelling your training course, you can notify us in writing and addressed to the Head Trainer of *Southern Cross Animal Stars* that you wish to halt your training until you get another dog.
- A transfer of the training program to another dog will only be permitted if you were in weeks 1-2 of a 4 week program and can pick up where the first dog got to.
- If you feel you need to start at week one of the training program then extra fees will be incurred (\$30 per extra class).

Thank you for choosing to train your dog at

*Super Mutts*

with

*Southern Cross Animal Stars*